The questions and answers below pertain to the canceling of the spring 2020 administration of the ConCert Exam.

1. **Can I take my test from home?** At this time, ABEM does not have the capacity to administer a secure, online examination. However, we are actively exploring what options, if any, might be viable for such an activity. We will share any information as it becomes available.

2. **I have already studied and paid for review courses; now what?** ABEM understands your frustration about the cancellation of the spring administration of the ConCert Examination after all the hard work you put in to prepare for it. We are exploring what option, if any might be available for a secure, online administration of the exam. You also have the option of taking the exam during the fall administration.

3. **My certification expires at the end of 2020. What if I take the fall exam but don’t pass it?** ABEM understands that because your certification expires at the end of 2020, prior to the spring exam’s cancellation you would have had two opportunities to take ConCert this year. Therefore, if you take the ConCert Exam this fall and do not pass it, the grace period by which you must complete all of your certification requirements will be extended by six months to provide you an additional opportunity to pass the spring 2021 ConCert Exam.

4. **If I choose to take the exam in the fall, do I need to register again?** No, if you have registered for the spring administration, just inform ABEM that you would like to take the fall administration, we will automatically register you for the exam.

5. **When will I be able to schedule my appointment for the fall exam at Pearson VUE?** You can schedule an examination appointment for the fall ConCert Examination starting April 15, 2020. Schedule your appointment by calling Pearson VUE or by using their online scheduling tool. Pearson recommends scheduling online as call volume is high.

   To schedule your appointment online, log into Pearson VUE's website, www.pearsonvue.com/abem/schedule. To schedule via phone, call Pearson VUE at 877.378.8378, Monday through Friday, 7:00 a.m. to 7:00 p.m., Central Time.

6. **Why can’t I take my exam when Pearson VUE centers reopen?** It is a capacity issue. For examination security, we administer the exam in a block, which we schedule with Pearson VUE two years in advance to assure they have capacity for all of physicians who want to take the test during that time. Based on other exams held at Pearson VUE, there is not availability to accommodate all physicians in another administration until the fall.

7. **How long will it take me to get a refund if I choose that route?** ABEM will process your refund as soon as possible. We expect it to take 7 to 10 business days.
8. **Why can’t I just use MyEMCert to recertify?** MyEMCert will not be available as an alternative to ConCert to maintain certification until 2022 when all eight MyEMCert modules required for recertification will be available.

9. **Why doesn’t ABEM remove the exam as a requirement in this situation?** Although ABEM is looking into providing new options to fulfill requirements, we are not contemplating eliminating continuing certification requirements. The purpose of continuing certification is to establish the highest standards of patient care; removing a ten-year requirement such as the ConCert Exam would not represent the high standards expected of the Emergency Medicine community.

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