

## **ABEM MOC Communication/Professionalism Requirement FREQUENTLY ASKED QUESTIONS (FAQS)**

- 1. What has changed regarding the ABEM MOC Communication/Professionalism (C/P) requirement?** On June 21, 2016, ABEM implemented a pilot that no longer requires diplomates to attest to completion of a communication-professionalism (C/P) activity. As of March 16, 2018, the C/P activity is no longer required.
- 2. How am I affected by changes to the ABEM C/P Requirement?** Diplomates are no longer required to complete a C/P activity. At this time, ABEM diplomates will see the status "You do not have a requirement" on their ABEM MOC Personal Page.
- 3. Why is ABEM no longer requiring a C/P activity?** Over 90 percent of ABEM diplomates already participate in a Patient Experience of Care Survey (PECS) or patient satisfaction survey within their institution, emergency department, or physician group. In addition, 100 percent of diplomates who passed the ConCert™ Examination met this requirement, so it added little to the overall assessment of the physician.
- 4. Will ABEM continue to promote improvement in physician–patient communication?** Yes, ABEM believes that physician–patient communication is an important competency for emergency physicians. ABEM currently offers the following to promote effective communication:
  - Diplomates are encouraged to improve patient communication as one of the practice improvement (PI) activities. The list of [acceptable types of PI activities](#) now includes several that address physician–patient communication. In addition, diplomates can initiate their own efforts to improve communication with their patients.
  - Articles about physician–patient communication are included in ABEM LLSA readings.
- 5. Is ABEM considering any other changes to the IMP requirement?** At this time, no other major changes are planned. However, ABEM continuously reviews the ABEM MOC program to ensure its relevance to practice and alignment with other quality improvement, educational, and regulatory activities in which diplomates engage.

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