

American Board of Emergency Medicine

MyEMCert

FREQUENTLY ASKED QUESTIONS (FAQs)

- 1. How do I get started with MyEMCert?** Sign in to your [MyABEM account](#) and follow the steps to register for MyEMCert modules. [View the quick start guide](#)
- 2. Can I use a tablet or phone to complete the modules?** The MyEMCert platform is not designed for phones, tablets, or iPads at this time. Although you may be able to access the platform, we recommend use a PC or laptop, as images and questions may not display uniformly.
- 3. Does the demo module count as one of the four modules I have to complete?** No, the demo module does not count toward your MyEMCert requirement. It is only intended to demonstrate how the system and modules work.
- 4. Why does the demo module status indicate “Not Started” when I have completed it?** Because the demo module offers multiple attempts, the status will not indicate complete. If you have completed the demo module, you should be able to continue to another module.
- 5. How can I prepare for taking a MyEMCert Module?** MyEMCert is open book, so study requirements are minimal. However, you must take the modules by yourself.

To get a general description of module content, please visit ABEM's [module content webpage](#). MyEMCert modules are designed to promote learning while completing a module. The clinically oriented, highly relevant content makes up about 70 percent of each module. Physicians may use readily available, standard resources to look up a topic while completing a module. [Study points](#) are available for all modules. Study points do not contain specific information that would lead you to the diagnosis or correct answer but would instead focus your learning. Study points are for the core question sections of these modules and not for the Key Advances section. Physicians may choose not to study; others might want to review content for some modules, recognizing that the modules are based on the patient's presentation.

The Key Advances section of each module makes up approximately 30 percent of the module's questions. To prepare for this section, we highly recommend that you **review all available Key Advance synopses prior to starting a module**. Questions in the Key Advance section of each module may be pulled from any current Key Advance provided by ABEM. You can [review Key Advances on the ABEM website](#). This section is designed to accelerate the pace at which new knowledge becomes part of your everyday practice. Key Advances will be updated regularly so please review these prior to taking a module. Citations are included for additional reading if you are interested.

Physicians have offered their views on how you might prepare for taking the modules:

- Block off time and choose a location where you can focus
- Use resources and tools you normally would on a shift
- Decide what references you want on hand, including the [Key Advance synopses](#)

[Watch a short video with feedback from physicians on preparing for modules.](#)

- 6. How long will I have to complete each module?** You will have four hours of total time to complete each module. However, you can pause the module while taking it.

- 7. What do I do if I need to stop in the middle of the module? Will I be able to come back?** MyEMCert modules do include a Pause feature. If you choose to exit the module before you complete it, all your confirmed answers will be saved. You will receive a warning message when you press the button to explain what will happen. If you choose to leave without confirming an answer, you will not be able to return to this question, and it will be scored as incorrect. When you re-enter the module, you will see the next question. If you confirm an answer before pausing, you will see the feedback on your answer and will then be able to leave without penalty.

Note: MyEMCert modules will time out after 15 minutes of inactivity due to security considerations. If you are inactive for 15 minutes, you will receive a warning that the system will automatically pause your module unless you take action. If you have not confirmed the answer to the question you are on and the module times out after 15 minutes, the question you left off at will be marked as incorrect.

- 8. When I went back to complete a module I had already started, a pop-up notice came up that said I needed to refresh the app. Will I lose any of the answers I've already submitted if I refresh?** No, you will not lose any answers when you refresh the application. The application was updated after the last time you were in the module, so refreshing is necessary to continue.
- 9. What is the passing score for MyEMCert modules?** The passing score for all MyEMCert modules is 84%
- 10. How can I find what my score was for each module I have taken?** ABEM only provides pass or fail results. Individual scores are not available.
- 11. I took the abdominopelvic module, and there was a Key Advance question about HEART Score, which is not related to an abdominopelvic presentation. Why was it there?** Each MyEMCert module consists of presentation-based scenarios, which include questions related to the module topic, and [Key Advances](#). Key Advances in each module will not necessarily share the same topic as the module. It is recommended you review all the current Key Advances synopses provided by ABEM prior to starting a module.
- 12. What does the cloud symbol on the top-right corner of my screen mean?** The cloud symbol indicates whether your responses have been saved. A green check mark means your responses have been saved, and a red exclamation point means your answers have not been saved. During a PAUSE, the system will save the answers. Upon confirmation of all questions and when the Final Review and Submit are completed, the system will then Sync the confirmed answers for scoring. Do not leave the module or close your browser if there is a red exclamation mark.
- 13. How much will MyEMCert cost?** For those whose current certification is for a ten-year period, MyEMCert modules will cost \$412.50 each. Registering for a MyEMCert module allows you three attempts to take and pass a specific module topic.

Physicians whose current certification is for a five-year period pay an annual fee. Additional information about the annual fee is available in the [5-year Continuing Certification Cycle and Annual Fee FAQs](#).

- 14. Do the Resuscitation or SUD and OUD modules count toward my required number of modules?** The Resuscitation module counts toward your MyEMCert module requirement. The Substance Use Disorder (SUD) and Opioid Use Disorder (OUD)

modules do not count toward the required number of modules. ABEM offers the SUD and OUD modules to enhance physician knowledge, skills, and abilities. ABEM offers these modules to increase the value of your certification and provide additional opportunities to stay current in these important topics, as well as potentially meet local medical staff requirements. The SUD and OUD modules also meet CME requirements that can count toward your DEA requirement. There is no cost for these free learning modules if you are current with your ABEM continuing certification requirements. Optional CME is available for a fee. The CME fee goes to the CME providers and not to ABEM. [Learn more.](#)

- 15. How do I obtain a receipt for my MyEMCert module payment?** While you are signed in to your MyABEM account, click “Receipts” on the left side of the screen. You can download and print the receipt using the “Download Receipt” button.
- 16. Is CME available for completing MyEMCert modules?** Yes, you can obtain up to 9 *AMA PRA Category 1 Credits*™ for successfully completing each MyEMCert module. The Resuscitation module offers 6 credits, the Substance Use Disorder module offers 4 credits, and the Opioid Use Disorder module offers 2 credits. The cost is \$30, and credits are awarded by either AAEM or ACEP. The entire CME fee is non-refundable and goes to AAEM or ACEP, not ABEM. You must register for the credits before taking a module. Credits cannot be awarded retroactively.
- 17. What happened to the ConCert Exam?** ABEM no longer offers the ConCert Exam. Through a series of interviews, surveys, and focus groups, emergency physicians conveyed that they wanted a continuing certification process that is relevant to their practice, simple to understand, and easy to manage. MyEMCert was designed to accommodate those preferences.

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